

Position: Campground & Visitor Experience Staff

About Wolfe's Neck Center

Wolfe's Neck Center for Agriculture & the Environment is a fast-growing, national nonprofit organization based on a campus of over 600 acres of coastal farmland in Freeport, Maine. Our work is dedicated to creating a world where agriculture and food systems support farmer viability, thriving ecosystems, and vibrant communities. Through regenerative farming demonstration and training, innovative research, and collaborations, Wolfe's Neck Center works to advance agriculture - on our own farm, regionally, and nationally - to accelerate holistic change in food systems and mitigate the effects of a changing climate.

Wolfe's Neck Oceanfront Camping

For over 50 years, Wolfe's Neck Oceanfront Camping (WNOC) has welcomed campers from all over the world to our more than 600-acre campus, including four miles of oceanfront along Maine's coastline. Encompassing 150 tent and RV sites, 5 Cabins and A-Frames as well as comfort and quiet camping options, WNOC provides a variety of outdoor camping and recreation experiences to help individuals and families connect with the outdoors, food, and farming.

Position Summary

Campground & Visitor Experience Staff are the forward facing team that make sure our thousands of yearly visitors have a welcoming, safe, and meaningful experience at Wolfe's Neck Center. From answering questions, ringing up our Farm Store & Farm Cafe purchases, managing campground reservations, to phone calls, recommendations for programs, and ways to enjoy this special place, our Campground & Visitor Experience staff are friendly and informative ambassadors for the entire organization.

Responsibilities:

- Provide a friendly and welcoming environment to all visitors across the campus as an ambassador for Wolfe's Neck Center
- Operate a Point of Sale system and cash register for sales in either our Farm Store or Farm Cafe
- Perform Campground Check-In duties including answering questions, explaining policies, and promoting programs and experiences
- Learn and use online platform (CampLife) for campground reservation management
- Registering visitors for rentals (kayaks and bikes) and educational programs
- Assists in Farm Store tasks in collaboration with the Camp Ground Manager, other Farm Store Staff and Supervisors i.e. stocking, labeling, etc.

- Answers phones and responds to questions about campground reservations
- Performs other duties as requested by the Farm Store Supervisor and Campground Manager

The requirements listed below are representative of the knowledge, skill, and/or ability required to perform this job successfully. If you do not fit this description perfectly but believe that you would be a good fit for this position, please do not hesitate to reach out with questions or apply. Reasonable accommodations may be made for individuals with disabilities to perform essential functions.

Qualifications:

- Experience using 'Square' Point of Sale software or similar systems
- Strong customer service skills, with experience in a retail or hospitality setting
- Ability to work well under pressure and in busy environment
- Excellent verbal and interpersonal communication skills
- Maintain professional working relationships with staff, volunteers, and visitors
- Highly organized, energetic, and collaborative team player
- Flexible in regards to work assignments and task flow

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job: lifting up to 40 lbs. with frequent carrying, crouching, walking, kneeling; use of hand trucks and the operation of a golf cart and UTV side by side to move stock.

Requirements:

- This is a seasonal position that runs from late April/early May through November 1st. A commitment to the entire camping season is preferred but not necessary
- Evenings, weekends, and holiday work may be required due to the 7 day- a- week operations of the campground
- Visitor Experience Staff must legally able to work in the United States (we cannot provide VISA sponsorship)



CAMPGROUND & VISITOR EXPERIENCE STAFF

Benefits:

- Hourly rate of \$16.00 - \$18.00, based upon experience, to be paid bi-weekly
- Potential for low-cost RV or tent sites are available
- Free rentals for bikes, kayaks, and canoes (dependent on availability)
- Discounted oceanfront camping (dependent on availability)
- 25% discount in the Farm Café and Farm Store

To Apply:

Please fill out Google Form Application (link below) and upload your resume.

[Campground & Visitor Experience Application](#)

If you need assistance with your application, Google Forms, or prefer to submit a paper application, please email alombardi@wolfesneck.org

Non-Discriminatory Selection Process:

Wolfe's Neck Center for Agriculture & the Environment welcomes a diverse pool of candidates. In accordance with federal Equal Opportunity laws, Wolfe's Neck Center does not discriminate on the basis of race, color, religion, national origin, ancestry, sex, age, sexual orientation including gender identity or expression, veteran status, or physical or mental disability in the hiring of its employees. Applicants are selected based on their ability to perform the essential functions of the job, prior work experience, and references from previous employers.